

HealthTrust

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Important News About Your Benefits



HealthTrust

Access the Services You Need for a Healthy Smile

HealthTrust has good news for you regarding your dental plan coverage!

We understand the COVID-19 pandemic may have caused your dentist's office to close for a while, limiting the time you could fully use your dental benefits. That's why HealthTrust is increasing the upcoming Plan Year benefit maximum by 50 percent* to help you access the dental services you need.

For example, if your current maximum is \$1,000, a 50% increase equals \$500 more – or a maximum of \$1,500 for your upcoming Plan Year.



We hope this one-time, temporary increase in the Plan Year dental benefit maximum for the period of July 1, 2020 - June 30, 2021 will assist you in taking full advantage of any dental care you may have delayed.

**Please note, lifetime orthodontic maximums are not changing.*

Questions? Contact HealthTrust Enrollee Services at **800.527.5001** or **enrolleeservices@healthtrustnh.org**, or send us a question through the Secure Message Center on HealthTrust's Secure Enrollee Portal (SEP).

Never Misplace your ID Card Again!



Your dental ID cards and other resources are available on HealthTrust's Secure Enrollee Portal (SEP)!

Don't have an SEP account yet? It's easy to get started: Visit www.healthtrustnh.org, click on the Secure Login button, then "New User." Follow the prompts to enter your information and agree to the Terms of Use. Then log in to your SEP account to:

- **View your ID card.** Click the "ID Cards/Forms" link.
- **Find a Participating Dentist and access your coverage documents,** such as your *Dental Plan Description* and *Outline of Benefits*. Click on "Enrollment/Membership Info."
- **Send a message or question about your dental coverage** securely to HealthTrust Enrollee Services and receive a fast, secure reply. Click on the "Secure Message Center."
- **Download your Explanation of Benefits and View Claims.** Click on the Delta Dental Single Sign-On button to pass through to the Delta Dental website.

Check out other resources on your SEP including coverage information, program brochures, videos, forms, and more. Log in often and maximize your HealthTrust benefits!